

# SENIOR RELATIONSHIP SERVICES



*Supporting you to plan for the future and make important decisions*

## **ABOUT SENIOR RELATIONSHIP SERVICES:**

Our Senior Relationship Services stream covers three different programs – The Elder Abuse Prevention and Support Service (EAPSS), the Elder Mediation Support Service (EMSS), and the Senior Financial Protection Service (SFPS).

Our programs assist older people and their families to:

- prevent and resolve family conflict
- have difficult conversations
- plan for the future (including medical, health, financial and living arrangements)
- improve communication skills
- make decisions that protect their interests, rights and safety

All of our programs are designed to support seniors who are at risk of or are experiencing elder abuse, which includes emotional abuse, financial abuse, neglect or social isolation.

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## OUR SERVICES:

Senior Relationship Services work with all members of a family to provide:

- elder mediation, facilitated family meetings and counselling to people with ageing-related family issues
- referrals to specialised support services,
- including legal advisors when required
- information, advice and resources for all family members and groups
- community education around elder abuse

The programs can provide an interpreter if required.

Not all of our services are available in all areas. Please check our website for current service availability near you.

## HOW LONG IS A SESSION?

While there is no set session length, most appointments last between 1-2 hours. Some issues are resolved in one or two sessions, while others may take longer.

## WHO CAN ACCESS THESE SERVICES?

You can access these services with or without a referral if you believe you, or someone you know, is at risk of or experiencing elder abuse, and you live in one of the areas where we operate.

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## OUR SERVICES:

You can attend a session on your own, with your partner, as a family, or your children or parent(s) can come by themselves.

People who are at least 60 years old (or 50 years old for Aboriginal or Torres Strait Islander people) may be eligible for our programs.

## HOW CAN YOU CONTACT US?

If our services are offered near you, please call us on 1300 063 232 to set up an appointment or [visit our website.](#)

## ABOUT US:

At Relationships Australia we believe that healthy relationships are essential for the wellbeing of children, families, individuals and communities.

We are committed to social justice and inclusion, and respect the rights of all people, in all their diversity, to live with the dignity and safety, and to enjoy healthy relationships.

These principles underpin our work.

Relationships Australia (Qld) works with you through services tailored to your needs at times of challenge and change in your life.